

SHANGHAI 2019

TICKETING FAQs

WHEN DO TICKETS GO ON SALE??

Fans who have registered will have access to a special pre-sale on Friday 1 February:

12:00pm SA time (ACDT)

12:30pm VIC time (AEDT)

9:00am Shanghai time

Tickets then go on-sale to the general public on Friday 1 February:

3:00pm SA time (ACDT)

3:30pm VIC time (AEDT)

12.30pm Shanghai time

WHAT TICKET OPTIONS ARE AVAILABLE?

There are a variety of ticket options available:

[Grandstand Terrace](#)

[Reserved Seating](#)

[Boundary Club](#)

[The Interchange](#)

[The Lawn](#)

[The Lounge](#)

[Official Match Day Event](#)

For more information on each ticket categories, browse the options at

shanghai2019.com.au

HOW DO I BUY TICKETS?

[Click here](#) to purchase tickets online through the dedicated Shanghai 2019 ticketing website, or browse options at shanghai2019.com.au and click the **Buy Now** button.

Please note that tickets will not be available over the phone or in retail outlets.

The AFL and Clubs recommend using a desktop browser to access the ticketing website, not a smartphone or tablet.

HOW MANY TICKETS CAN I PURCHASE IN A TRANSACTION?

There is a maximum of eight (8) tickets per transaction. This includes purchases across various ticket categories and types.

WHAT PAYMENT OPTIONS ARE AVAILABLE?

Only Visa, Mastercard, Unionpay and Alipay credit cards will be accepted for payment on the website.

THE TICKET WEBSITE IS ASKING FOR AN ID NUMBER. WHAT IS THIS?

Chinese fans should enter their ID number. Other fans should enter their Member Number.

HOW WILL I RECEIVE MY TICKETS?

All tickets will be available for collection in Shanghai. Electronic tickets are not available, and no tickets will be mailed.

In the weeks leading into the match, purchasers will be able to login to their account to download an electronic ticket voucher. This voucher and photo ID of the purchaser must be presented in order to collect your match ticket(s) in Shanghai.

Collection details will be confirmed with purchasers via email closer to the game.

Please note there are no replacements for lost or forgotten tickets. The AFL or the AFL Clubs will not be liable for lost tickets once collected in Shanghai.